

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

As a part of the FY2020 Choice Neighborhoods Planning process for Summit Lake, the Akron Metropolitan Housing Authority (AMHA) and the City of Akron conducted two surveys. One for Summit Lake Apartments residents and one for the greater Summit Lake community. The surveys were identical except that the Apartments survey included several additional questions as needed to inform the People strategy as a part of the Transformation Plan. This documents provides a summary of the survey results plus comparisons between Apartments and neighborhood respondents where applicable.

The Summit Lake Apartments Resident Survey was conducted between May and August 2021 and again between January and February 2022 using a variety of methods, including on-line, on paper and in person. AMHA hosted a series of "survey parties" across the housing site as well as went door-to-door to encourage residents to complete the survey. All Apartments households who complete the survey received a \$20 as a "thank you" for their time provided courtesy of Akron Civic Commons and AMHA. Additionally, the first 50 Apartments households to complete the survey were entered into a raffle for one \$50 gift card courtesy of AMHA. In total, 158 surveys out of 237 occupied units were completed for a 67% response rate. The distribution of completed surveys by household size was representative of the overall Apartments population.

#### Apartments Households

HH Size	Survey HHs	Percent	Total HHs	Percent
1 person	56	36%	87	37%
2 persons	44	28%	68	29%
3 persons	30	19%	47	20%
4 persons	19	12%	28	12%
5 persons	7	4%	7	3%
6 persons	0	0%	0	0%
<b>Total</b>	<b>156</b>		<b>237</b>	
<b>Skipped</b>	<b>2</b>			

The Summit Lake Neighborhood Survey was conducted between May 2021 and January 2022. The survey was conducted on-line and publicized through a variety of methods including social media, the Our Summit Lake and Akron Civic Commons Choice Neighborhoods web pages, during community events and workshops, and via lawn signs. Survey participants were entered into a bi-weekly raffle for a \$25 gift card courtesy of the City of Akron. In total, 140 neighborhood surveys were completed. Certain questions were asked only of neighborhood survey participants and a summary of those responses are below to provide a profile of neighborhood respondents.

#### How long have you lived in Summit Lake? (CHECK ONLY ONE RESPONSE)

	Count	Percent
Less than one year	12	8.9%
1-5 years	40	29.6%
6-10 years	26	19.3%
11-20 years	20	14.8%
More than 20 years	37	27.4%
<b>Answered</b>	<b>135</b>	
<b>Skipped</b>	<b>5</b>	

#### How old are you? (CHECK ONLY ONE)

	Count	Percent
18-24	7	6.9%
25-40	32	31.4%
41-54	24	23.5%
55-61	11	10.8%
62 or older	28	27.5%
<b>Answered</b>	<b>102</b>	
<b>Skipped</b>	<b>38</b>	

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Why did you move to Summit Lake? (CHECK ONLY ONE RESPONSE)

	Count	Percent
Affordable place to live	40	30.3%
I was born/grew up here	30	22.7%
Close to where I work	24	18.2%
To be near family or friends	11	8.3%
Proximity to the Lake	6	4.5%
Safe place to live/low crime	2	1.5%
Other (please specify)	19	14.4%
<b>Answered</b>	<b>132</b>	
<b>Skipped</b>	<b>8</b>	

What is your annual household income, before taxes? (CHECK ONE)

	Count	Percent
Under \$10,000	14	14.1%
\$10,000 to \$29,999	33	33.3%
\$30,000 to \$49,999	30	30.3%
\$50,000 or more	12	12.1%
Prefer not to answer	10	10.1%
<b>Answered</b>	<b>99</b>	
<b>Skipped</b>	<b>41</b>	

What is your race / ethnicity? (CHECK ALL THAT APPLY)

	Count	Percent
Black/African American	44	42.7%
Caucasian/White	58	56.3%
Asian	2	1.9%
American Indian/Aleut/Eskimo/Alaska Native	3	2.9%
Native Hawaiian/Pacific Islander	2	1.9%
Hispanic/Latino	2	1.9%
Other (please specify)	0	0.0%
<b>Answered</b>	<b>103</b>	
<b>Skipped</b>	<b>37</b>	

What is your gender? (CHECK ONLY ONE)

	Count	Percent
Male	36	35.3%
Female	66	64.7%
Other	0	0.0%
<b>Answered</b>	<b>102</b>	
<b>Skipped</b>	<b>38</b>	

Do you currently rent or own your home? (CHECK ONLY ONE)

	Count	Percent
I rent my home	47	46.5%
I own my home	45	44.6%
Other (please specify)	9	8.9%
<b>Answered</b>	<b>101</b>	
<b>Skipped</b>	<b>39</b>	

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Note: No Response, Not Sure, Don't Know and N/A are excluded from percent calculations.

**GENERAL**

**Q1. First, are you 18 years or older and can answer questions about all members of your household?**

	<b>Response Percent</b>	<b>Response Count</b>
Yes	100.0%	158
No	0.0%	0
<b>Total</b>		<b>158</b>

**Q2. Are you a resident of Summit Lake Apartments?**

	<b>Response Percent</b>	<b>Response Count</b>
Yes	100.0%	158
No	0.0%	0
<b>Total</b>		<b>158</b>

**Q3. How many people live in your household including you?**

	<b>Response Percent</b>	<b>Response Count</b>
1 person	35.9%	56
2 persons	28.2%	44
3 persons	19.2%	30
4 persons	12.2%	19
5 persons	4.5%	7
<b>Total</b>		<b>156</b>
<b>No Response</b>		<b>2</b>

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**SUMMIT LAKE NEIGHBORHOOD**

**Q4. What THREE things do you like MOST about the neighborhood?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Housing is affordable	69.0%	109	41.5%	44
Parks and recreational spaces (e.g. Towpath Trail, the Lake, Summit Lake Community Center)	57.6%	91	63.2%	67
Access to public transportation	27.8%	44	26.4%	28
Close to family/friends	23.4%	37	33.0%	35
Access to neighborhood social services (e.g. Reach Center, South Street Ministries, OPEN M)	20.3%	32	18.9%	20
Location (e.g. near downtown, Kenmore Business District, University of Akron)	17.7%	28	24.5%	26
Access to youth and early learning programs like Head Start	14.6%	23	3.8%	4
Available childcare options	8.2%	13	1.9%	2
Shopping/retail store options	7.0%	11	5.7%	6
Low crime/I feel safe here	5.7%	9	10.4%	11
Places of worship	1.3%	2	6.6%	7
School options	1.3%	2	5.7%	6
Nothing – I do not like anything about this neighborhood	7.6%	12	3.8%	4
Other (specify what you like)	0.6%	1	7.5%	8
<b>Total</b>		<b>158</b>		<b>106</b>
<b>No Response</b>		<b>0</b>		<b>34</b>

**Other Responses (Apartments):** Property management (1)

**Other Responses (Neighborhood):** Homeless Center P.M.C., Growing Mindz Memorial Garden, Neighbors (3), Historical, Beautiful, Grew up here

**Q5. What THREE things are the biggest problems with the neighborhood?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
High crime/I don't feel safe here	49.4%	78	31.1%	42
Lack of shopping/retail store options	37.3%	59	33.3%	45
Poor street lighting/poorly lit areas in the neighborhood	28.5%	45	23.7%	32
Number of vacant/abandoned properties	14.6%	23	38.5%	52
Too few school options	12.7%	20	15.6%	21
Not enough childcare options	8.9%	14	4.4%	6
Not enough recreational facilities or parks	7.6%	12	3.7%	5
Lack of social services	6.3%	10	4.4%	6
Too few public transportation options	5.7%	9	3.0%	4
Lack of youth and early learning programs	3.8%	6	8.1%	11
Nothing - I like everything about this neighborhood	10.1%	16	14.1%	19
Other (specify other problem)	21.5%	34	5.2%	7
<b>Total</b>		<b>158</b>		<b>135</b>

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No Response		0		35
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**Other Responses (Apartments):**

- A lot
- Crime, rude people, people being loud
- Daily gunshots in the complex and i do mean daily bike path behind apartments has bullet casings all over
- Glass constantly all over the parking lot, numerous abandoned cars taking up parking spaces
- High traffic (2)
- I can never find parking when I come home - the parking lot is completely filled
- I don't feel safe after dark, and people throw there trash on the ground and the dumpster area is filthy
- I don't like to be out at night, presence of drug use and drug sales, some degree of bad influences on the youth
- It is filthy
- Lack of cleanliness
- Lack of resident interest in making a positive difference
- Lack of stuff to do
- Lots of trash (2)
- Loud music, dirty
- My neighbors
- Need security really bad
- Neighbors are rude and disrespectful
- No security around perimeters
- No washer and dryer hook ups. Small apartment can barely fit us three into an apartment.
- Noise level
- Not clean , always shooting, things in my home fell apart
- Nothing for children with special needs example medical and mental health services
- Parks should be sterilized every couple of weeks
- Residents not picking up their trash/playing loud music past 3am on weekdays.
- Rodents, Mice, Housing needs rebuilt and modeled
- The lack of disrespect people have for where we live.
- The nasty dumpers in our parking lot
- There used to be a visible police presence, especially after office hours/overnight. I have not seen that in a long time.
- They need to unlock the gates
- Too many gun shots
- Too many late night parties
- When I hear gun shots outside of my apartment. That's a little scary.

**Other Responses (Neighborhood):**

- Menacing Neighbors
- Metro parks trying to overrun the peaceful neighborhood.
- No restrooms in parks
- Property upkeep. Seems like lack of landlord oversight/neglect.
- Sidewalk condition, absent landlords
- There tends to be a lot of loose dogs in the area
- Vacant lots need maintained, please securely board them up or tear down especially 132 W. South St.

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**Q6. How do you rate the following public services in the neighborhood?**

	Good		Fair		Poor		Total Responses	Not Sure
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count		
<b>Public transportation options</b>	<b>62.4%</b>	<b>88</b>	<b>34.0%</b>	<b>48</b>	<b>3.5%</b>	<b>5</b>	<b>141</b>	<b>14</b>
Fire department response	60.9%	70	35.7%	41	3.5%	4	115	42
Ambulance/EMS response	59.1%	75	36.2%	46	4.7%	6	127	31
Quality of parks and recreational spaces	49.7%	74	43.0%	64	7.4%	11	149	7
Police/Law enforcement response	44.4%	59	36.1%	48	19.5%	26	133	24
Number of working streetlights	41.5%	59	42.3%	60	16.2%	23	142	14
Street and sidewalk conditions	30.0%	45	43.3%	65	26.7%	40	150	8
Trash, recycling, and yard waste collection	29.9%	46	33.8%	52	36.4%	56	154	3
Street cleaning / Snow removal	28.1%	39	42.4%	59	29.5%	41	139	16
Addressing unsafe homes in the neighborhood (e.g. boarding up vacant homes, demolishing structures that are falling down)	23.7%	28	46.6%	55	29.7%	35	118	40
Comments:							11	
						<b>Total</b>	<b>158</b>	

**Comments (Apartments):**

- Always picking up trash in my yard*
- I like it here!*
- I like the fact that I live in a secure building. I like it here.*
- Need to encourage more recycling habits in the neighborhood*
- Neighbors leave messes around parking lot and trash bin*
- No recycling at apartments*
- Old mice infested buildings need knocked down Asap*
- Residents throw a lot of trash onto the ground and it is very unsightly. This is not the fault of those who maintain the neighborhood, but it is a problem.*
- Snow piles on the sidewalks in the winter in Summit Lake Apartments is horrible.*
- The trash cans*
- Trash in front of my door everyday*

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Neighborhood								
	Good		Fair		Poor		Total Responses	Not Sure
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count		
<b>Fire department response</b>	<b>70.2%</b>	<b>80</b>	<b>26.3%</b>	<b>30</b>	<b>3.5%</b>	<b>4</b>	<b>114</b>	<b>11</b>
Ambulance/EMS response	62.3%	71	30.7%	35	7.0%	8	114	12
Public transportation options	59.5%	69	36.2%	42	4.3%	5	116	9
Trash, recycling, and yard waste collection	55.4%	67	29.8%	36	14.9%	18	121	6
Quality of parks and recreational spaces	46.3%	57	43.9%	54	9.8%	12	123	1
Police/Law enforcement response	46.2%	54	41.9%	49	12.0%	14	117	8
Number of working streetlights	39.8%	47	45.8%	54	14.4%	17	118	7
Street cleaning / Snow removal	35.0%	42	44.2%	53	20.8%	25	120	3
Street and sidewalk conditions	23.0%	28	43.4%	53	33.6%	41	122	3
Addressing unsafe homes in the neighborhood (e.g. boarding up vacant homes, demolishing structures that are falling down)	21.7%	26	35.8%	43	42.5%	51	120	4
Comments:							12	
						<b>Total</b>	<b>127</b>	
						<b>Skipped</b>	<b>13</b>	

**Comments (Neighborhood):**

*Too many vacant houses with squatters*  
*Rather walk in street than on the sidewalk*  
*Stop sign on Edison Ave and Long St. Street light repair on Edison Ave.*  
*No public restrooms in parks*  
*I believe that more city owned Receptacles should be placed at the corner of every street, and bus shelters should be at every stop on Lakeshore.*  
*This survey is for residents only. Not for those who work here or a business or home owners. Another survey might be appropriate.*  
*Our street which is W Long is always late getting plowed, also all the streets were resurfaced except W Long. It has a washboard effect. The house across the street has been prepared for teardown for months and it is still there. A house on Princeton and Long burned months ago it still not torn down*  
*Litter is terrible*  
*Positive note: I love the swings*  
*Need 4 Way Stop and Trash Can on Corner of Edison and Long (3-Way is Safety Hazard; Tasty Carryout Convenience Store Trash)*  
*The city properties are often full of trash.*  
*A lot of horrible sidewalks*

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**Q7. Please tell us if you agree with the following statements about your neighborhood:**

**Apartments**

	Agree		Neither Agree nor Disagree		Disagree		Total Responses	Not Sure
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count		
<b>I know my neighbors and my neighbors know me</b>	48.0%	71	23.6%	35	28.4%	42	148	10
I feel included in neighborhood activities	42.0%	60	41.3%	59	16.8%	24	143	14
This neighborhood is a good place to live	35.1%	52	43.2%	64	21.6%	32	148	10
I am working to improve the neighborhood	35.0%	49	49.3%	69	15.7%	22	140	17
People in this neighborhood get along with each other	33.6%	47	43.6%	61	22.9%	32	140	17
It is very important to me to live in this neighborhood	22.1%	33	42.3%	63	35.6%	53	149	8
							<b>Total</b>	<b>158</b>

**Neighborhood**

	Agree		Neither Agree nor Disagree		Disagree		Total Responses	Not Sure
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count		
<b>I know my neighbors and my neighbors know me</b>	67.8%	82	19.8%	24	12.4%	15	121	3
I am working to improve the neighborhood	65.5%	76	29.3%	34	5.2%	6	116	7
This neighborhood is a good place to live	55.0%	66	34.2%	41	10.8%	13	120	3
People in this neighborhood get along with each other	52.6%	61	36.2%	42	11.2%	13	116	5
I feel included in neighborhood activities	52.2%	60	33.0%	38	14.8%	17	115	7
It is very important to me to live in this neighborhood	51.7%	60	38.8%	45	9.5%	11	116	5
							<b>Total</b>	<b>124</b>
						<b>Skipped</b>	<b>16</b>	



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#### CRIME AND SAFETY

Q8. How safe do you feel in the following situations?

Apartments										
	Very safe		Somewhat safe		Somewhat unsafe		Very unsafe		Total Responses	Don't Know
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count		
<b>Inside your apartment/home</b>	<b>51.0%</b>	<b>79</b>	<b>37.4%</b>	<b>58</b>	<b>7.1%</b>	<b>11</b>	<b>4.5%</b>	<b>7</b>	<b>155</b>	<b>3</b>
Walking to and from the Reach Opportunity Center and/or Summit Lake Community Center	41.7%	58	50.4%	70	5.8%	8	2.2%	3	139	17
Walking around the lake during the day	40.3%	58	45.8%	66	9.0%	13	4.9%	7	144	12
In the neighborhood during the day	37.5%	57	47.4%	72	13.8%	21	1.3%	2	152	5
Walking to and from the bus stop closest to your home	31.5%	39	41.1%	51	16.1%	20	11.3%	14	124	34
Walking to and from the Save A Lot or Aldi	25.0%	33	39.4%	52	20.5%	27	15.2%	20	132	25
In the neighborhood at night	14.1%	21	32.2%	48	28.9%	43	24.8%	37	149	7
Walking around the lake at night	8.6%	12	26.4%	37	27.1%	38	37.9%	53	140	16
								<b>Total</b>	<b>158</b>	

Neighborhood										
	Very safe		Somewhat safe		Somewhat unsafe		Very unsafe		Total Responses	Don't Know
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count		
<b>Inside your apartment/home</b>	<b>57.1%</b>	<b>56</b>	<b>40.8%</b>	<b>40</b>	<b>2.0%</b>	<b>2</b>	<b>0.0%</b>	<b>0</b>	<b>98</b>	<b>2</b>
Walking around the lake during the day	47.3%	44	39.8%	37	9.7%	9	3.2%	3	93	10
In the neighborhood during the day	39.2%	40	51.0%	52	8.8%	9	1.0%	1	102	1
Walking to and from the Reach Opportunity Center and/or Summit Lake Community Center	37.2%	32	43.0%	37	12.8%	11	7.0%	6	86	17
Walking to and from the bus stop closest to your home	36.0%	31	41.9%	36	16.3%	14	5.8%	5	86	17
Walking to and from the Save A Lot or Aldi	32.9%	27	45.1%	37	13.4%	11	8.5%	7	82	20
In the neighborhood at night	24.0%	24	40.0%	40	24.0%	24	12.0%	12	100	1
Walking around the lake at night	19.8%	16	33.3%	27	18.5%	15	28.4%	23	81	22
								<b>Total</b>	<b>104</b>	
								<b>No Response</b>	<b>36</b>	

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**Q9. Have you personally seen or been a victim of any of the following crimes while living in the neighborhood? (CHECK ALL THAT APPLY)**

	Response Percent	Response Count
Gun shots	48.7%	77
Domestic Violence/Fighting between family members	27.8%	44
Assault/Physical Attack	20.9%	33
Drug activity (buying, selling, using)	19.0%	30
Vandalism	19.0%	30
Burglary/Theft	15.2%	24
Car break-ins	15.2%	24
Teenage violence	10.8%	17
Gang-related activity	8.2%	13
Murder	8.2%	13
Hate Crime	4.4%	7
Paying for or Selling Sex	3.8%	6
Sexual assault/rape	1.9%	3
None	36.1%	57
Other (specify crime)	0.6%	1
<b>Total</b>		<b>158</b>

*Other Responses: Young children bullying (1)*

**Q10. Do you allow your child(ren) to play outside your home?**

	Response Percent	Response Count
Yes	17.4%	19
Yes, but only if I am outside with them	51.4%	56
No	31.2%	34
<b>Total</b>		<b>109</b>
<b>No Children</b>		<b>49</b>

**Q11. How often do you feel crime occurs in the neighborhood?**

	Response Percent	Response Count
Daily (every day)	16.9%	20
Frequently (1-2 times per week)	36.4%	43
Sometimes (1-2 times per month)	24.6%	29
Rarely (once every three months)	18.6%	22
Never	3.4%	4
<b>Total</b>		<b>118</b>
<b>Don't Know</b>		<b>40</b>

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**Q12. The following questions are about police and community relations:**

	Yes		No		Total	Not Sure
	Response Percent	Response Count	Response Percent	Response Count		
Do you see the police as someone to call when you need help?	83.3%	110	16.7%	22	132	26
Do you feel safe providing information and evidence to the police?	76.0%	92	24.0%	29	121	36
Have you had a negative interaction with the police?	21.1%	31	78.9%	116	147	11
Have you ever felt threatened by the police?	26.4%	38	73.6%	106	144	14
				<b>Total</b>	<b>158</b>	

#### CONNECTIVITY AND ACCESS

**Q13. How do you MOST OFTEN access the internet?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
At home - I pay for my own internet connection using my own money	70.9%	112	78.3%	94
I do not have access to the internet	16.5%	26	4.2%	5
Use the service of a family or friend	4.4%	7	3.3%	4
At home – using a hot spot provided by AMHA thru the Connect Home	3.8%	6	5.0%	6
At the library	2.5%	4	4.2%	5
At a business like a coffee shop or restaurant with Wi-Fi	0.6%	1	0.8%	1
At a Community Center	0.6%	1	0.0%	0
Where I work or go to school	0.6%	1	3.3%	4
At a Community Organization	0.0%	0	0.8%	1
	<b>Total</b>	<b>158</b>		<b>120</b>
	<b>No Responses</b>	<b>0</b>		<b>20</b>

**Q14. What device(s) do you use to access the internet? (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Smartphone	85.4%	135	88.2%	105
Laptop computer (including Chromebook)	39.9%	63	52.9%	63
Tablet/iPad	27.2%	43	45.4%	54
Desktop computer	5.7%	9	25.2%	30
None – I do not access the internet	7.0%	11	2.5%	3
Other Device (please specify)	5.7%	9	2.5%	3
<b>Total</b>		<b>158</b>		<b>119</b>
	<b>No Response</b>	<b>2</b>		<b>21</b>

**Other Responses (Apartments):** Wifi Spectrum (1), Cable (1), Playstation Console (1), TV (6)

**Other Responses (Neighborhood):** Amazon Alexa (2), TV (1)

*Suggest connecting Summit Lake to nearby Involta Data Center infrastructure (191 E. Miller Ave.)*

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**Q15. What form of banking do you use most often?**

	Response Percent	Response Count
Checking account or savings account at a bank or credit union	44.87%	70
PayPal, Venmo or other electronic banking service	19.87%	31
Check cashing service	3.21%	5
A friend/family member cashes checks for me	0.64%	1
None, I don't use any banking service	31.41%	49
<b>Total</b>		<b>156</b>
<b>No Response</b>		<b>2</b>

**Q16. What is the main way you get around?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Your own car/truck/vehicle	50.3%	78	85.7%	108
Ride from someone else	22.6%	35	2.4%	3
Public Transportation (e.g. Metro Bus)	14.8%	23	7.1%	9
Walk	5.8%	9	2.4%	3
Bicycle/Bike Share	3.2%	5	1.6%	2
Taxi or rideshare program like Uber or Lyft	3.2%	5	0.8%	1
<b>Total</b>		<b>155</b>		<b>126</b>
<b>No Response</b>		<b>3</b>		<b>14</b>

**Q17. How much of a problem is transportation when trying to get to work, school, appointments, shopping, etc.?**

	Response Percent	Response Count
No problem - I always have access to transportation	41.8%	66
Not very big - I usually have access to transportation	34.2%	54
Somewhat big - I have unreliable access to transportation	17.1%	27
Very big – I have no access to transportation	7.0%	11
<b>Total</b>		<b>158</b>

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

#### SERVICE UTILIZATION AND NEED

Q18. For each service listed, mark if:

- A. You are AWARE of the service/program
- B. If aware, you have USED the service/program
- C. If used, you were SATISFIED with the services received

	A. AWARE		B. If Aware, USED		C. If Used, SATISFIED	
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Employment programs (such as career counseling, on the job training, job readiness)	94.1%	127	16.5%	21	66.7%	14
Youth programs (such as after school, summer camp, arts, sports)	92.8%	116	7.8%	9	88.9%	8
Childcare services	92.5%	123	13.0%	16	43.8%	7
Parent/family supports (such as family counseling, parenting classes, new parent resources)	92.2%	119	12.6%	15	73.3%	11
Adult education programs (such as GED prep, computer classes, certification program)	91.8%	134	10.4%	14	42.9%	6
Senior services (such as benefits counseling, home visits, senior programming)	91.3%	115	14.8%	17	52.9%	9
Legal services	91.2%	114	14.0%	16	43.8%	7
Early childhood home visiting program (SPARK, Parents as Teachers, Nurturing Families)	90.8%	119	14.3%	17	82.4%	14
Mental health services	90.6%	115	13.0%	15	66.7%	10
Financial literacy (such as budgeting, credit repair)	89.8%	123	14.6%	18	50.0%	9
Health care services	88.0%	117	17.9%	21	61.9%	13
Other programs (specify program below)	85.5%	53	11.3%	6	133.3%	8
None	1.5%	2				
<b>Total</b>		<b>158</b>				

Other Responses (note only 3 write-in responses received): Resident Services (1), Nature Center (1), Mom and Me time and S.P.A. (1)

**Summit Lake Choice Neighborhoods**

**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q19. What makes it difficult for you to use the services that are available? (CHECK ALL THAT APPLY)**

	<b>Response Percent</b>	<b>Response Count</b>
Nothing, I do not have any trouble getting the services I need	53.5%	83
Services are offered at times that do not work for me (such as work conflict, childcare issue)	16.1%	25
I do not know what services are available	15.5%	24
I don't have transportation or don't know how to get to the services I need	12.3%	19
There are too many expectations and tasks to follow up on when I get services	10.3%	16
It takes too long to get services; there is a waitlist	9.7%	15
The process to get services is confusing	6.5%	10
The services I need are not available	6.5%	10
The services are too expensive	3.9%	6
I don't trust the agencies or the process	2.6%	4
There are problems with the people who work at the service agencies (such as poor customer service)	2.6%	4
Other issue (please specify issue)	2.6%	4
<b>Total</b>		<b>155</b>
<b>No Response</b>		<b>3</b>

*Other Responses: Feeling safe (1), Health limitations (2), Coronavirus (1)*

**Q20. What needs do you or a member of your household have right now? (CHECK ALL THAT APPLY)**

	<b>Apartments</b>		<b>Neighborhood</b>	
	<b>Response Percent</b>	<b>Response Count</b>	<b>Response Percent</b>	<b>Response Count</b>
Budgeting/financial literacy/credit repair help	18.4%	29	19.1%	21
Help with financial/legal issues	17.1%	27	10.9%	12
Transportation assistance	16.5%	26	3.6%	4
GED/Adult High School diploma	11.4%	18	10.0%	11
Help getting a loan (car, school, business)	11.4%	18	10.0%	11
Emergency food assistance	9.5%	15	6.4%	7
Career coaching/job training and/or vocational training	8.9%	14	12.7%	14
Small business classes	8.9%	14	9.1%	10
Computer training	8.2%	13	9.1%	10
Services for individuals with disabilities	7.6%	12	8.2%	9
Help applying for public benefits	7.6%	12	7.3%	8
Services to help remove/expunge criminal record	5.1%	8	10.9%	12
Senior services/Caregiver services	1.3%	2	10.0%	11
Immigration services	0.0%	0	0.9%	1
None	45.6%	72	36.4%	40
Other (Specify need)	2.5%	4	0.0%	0
<b>Total</b>		<b>158</b>		<b>110</b>
<b>No Response</b>		<b>0</b>		<b>30</b>

*Other Responses (Apartments): Get my car fixed or help with another (1), Furniture (2), new housing (1)*

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

#### EMPLOYMENT

Q21. What is the current employment status of the adult members of your household?

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Unemployed and looking for work	28.1%	48	6.3%	14
Unemployed due to a disability or medical restriction	15.8%	27	9.8%	22
Full-time at one job (35+ hours/week)	14.0%	24	32.6%	73
Part-time at one job (<35 hours/week)	13.5%	23	12.1%	27
Unemployed and not looking for work (e.g., stay at home parent, caring for sick relative)	11.1%	19	5.8%	13
Unemployed and not looking for work for any other reason not listed above	6.4%	11	3.6%	8
Retired (and not working)	5.3%	9	16.1%	36
Multiple jobs	2.9%	5	7.1%	16
Unemployed because attending school or training/vocational program	2.3%	4	3.1%	7
Seasonally employed (i.e. only part of the year)	0.6%	1	3.6%	8
<b>Total Adults</b>		<b>171</b>		<b>224</b>
<b>Total Responses</b>		<b>154</b>		<b>103</b>
<b>No Response</b>		<b>4</b>		<b>37</b>

Q22. If you are working or looking for work, what makes it hard to keep or find work? (CHECK ALL THAT APPLY)

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Nothing, I have no problems finding or keeping work	39.2%	47	53.3%	32
Affordable childcare/childcare in general	26.7%	32	10.0%	6
Lack of transportation	20.8%	25	6.7%	4
Disability or medical/health limitations	17.5%	21	8.3%	5
Lack of job skills/training/job experience	12.5%	15	10.0%	6
Lack of a high school diploma/GED	12.5%	15	6.7%	4
Criminal record	8.3%	10	10.0%	6
Caring for a family member who is sick or disabled	6.7%	8	10.0%	6
School or employment training limits hours available to work	5.8%	7	1.7%	1
Discrimination/racial bias	2.5%	3	1.7%	1
Difficulty with reading and/or math	1.7%	2	1.7%	1
Citizenship/immigration status	0.8%	1	1.7%	1
Other (specify challenge)	2.5%	3	1.7%	1
<b>Total Responses</b>		<b>120</b>		<b>60</b>
<b>Not working or looking for work</b>		<b>35</b>		<b>42</b>
<b>No Response</b>		<b>3</b>		<b>38</b>

Other Response: COVID (1), increase in rent if income increases (1), inflexible hours at work (1)

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

**Q23. What is the HIGHEST level of schooling each adult in your household has completed?**

	Response Percent	Response Count
Less than High School	23.9%	39
High School Diploma/GED	48.5%	79
Some College, no degree	17.2%	28
Associate's degree	6.1%	10
Bachelor's degree or higher	4.3%	7
<b>Total Adults</b>		163
<b>Total Responses</b>		151
<b>No Response</b>		7

#### YOUTH AND EDUCATION

**Q24. Do you have any children under 18 years old in your household?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Yes	60.8%	96	31.9%	38
No	39.2%	62	68.1%	81
<b>Total</b>		158		119
<b>No Response</b>		0		21

**Q25. What childcare do you currently have for your child(ren) ages 0-5. (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Cared for by yourself/parent/grandparent	58.3%	49	59.1%	13
Attends kindergarten	13.1%	11	18.2%	4
Attends a public preschool	8.3%	7	13.6%	3
Attends Head Start (3-5 year old)	7.1%	6	13.6%	3
Attends Early Head Start (0-2 year old)	4.8%	4	22.7%	5
Attends another professional childcare center (such as faith-based program, private preschool)	4.8%	4	18.2%	4
Cared for by a babysitter/nanny/friend	3.6%	3	9.1%	2
Goes to paid childcare in a private home	0.0%	0	13.6%	3
<b>Total 0-5 Children</b>		84		22
<b>Total Responses</b>		74		38
<b>No 0-5 in HH</b>		22		16



## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

**Q26. What early childhood, childcare, or preschool program(s) is your child(ren) attending?**

*Responses (note only 21 write-in responses received):*

Head Start	6
Standards of Excellence	4
Reach Head Start	2
Akron Public Schools	3
Early Head Start	1
Cedar Head Start	1
Glover CLC	1
Five Points	1
Day Care	2

**Q27. Do you have any school-age children (K-12) in your household?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Yes	51.0%	49	50.7%	20
No	49.0%	47	49.4%	6
<b>Total</b>		<b>96</b>		<b>26</b>

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

#### Q28. Which school(s) do the children in your household currently attend?

Responses (note only 59 write-in responses received from Apartments, 20 write-in responses from Neighborhood):

	Apartments	Neigh
McEbright CLC (Elementary)	15	2
Ohio Connections Academy (online)	6	0
North High School	3	0
I Promise (Elementary)	2	3
Kenmore-Garfield High School	2	2
Barberton (outside Akron)	2	0
Bridges (Middle School)	2	0
Case Preparatory (K-8 Charter)	2	0
Firestone Park Elementary	2	0
St. Augustine (Private outside Akron)	2	0
Wings of Change (therapeutic program)	2	0
Voris CLC (Elementary)	2	0
Leggett CLC (Elementary)	1	8
Jennings CLC (Middle)	1	6
Innes CLC (Middle)	1	2
On-line	1	1
Akron Early College (High)	1	0
Akron Preparatory (K-8 Charter)	1	0
Main Preparatory Academy (K-5 Charter)	1	0
Imagine Leadership Academy (1-6 Charter)	1	0
Buchtel CLC 6-8, 9-12 (Middle/High)	1	0
Crouse CLC (Elementary)	1	0
Glover CLC (Elementary)	1	0
Harris-Jackson CLC (Elementary)	1	0
Schumacher CLC (Elementary)	1	0
Lakeview (Stow outside Akron)	1	0
Dike School of the Arts (public outside Akron)	1	0
Sam Salem CLC (Elementary)	1	0
Summit Christian (private outside Akron)	1	0
NIHF Stem 6-8, 9-12 (Middle/High)	0	5
Robinson CLC (Elementary)	0	3
Helen Arnold CLC (Elementary)	0	2
King CLC (Elementary)	0	2
Chapel Hill Christian (Private Elementary)	0	1
Emmanuel Christian Academy (K-8 private)	0	1
Hyre CLC (Middle)	0	1
Lichtfield CLC (Middle)	0	1
Miller South (Middle School)	0	1
Private School	0	1
St. Anthony of Padua Elementary (Private)	0	1
St. Vincent-St. Mary (Private High)	0	1
The Brilliance School (K-8 Charter)	0	1
Towpath Trail (High School Charter)	0	1

**Summit Lake Choice Neighborhoods**

**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q29. How often do you participate in activities at your child(ren)'s school, for example, Back to School Night, report card conferences, Parent Teacher Association (PTA)?**

	<b>Response Percent</b>	<b>Response Count</b>
Regularly (monthly)	34.7%	17
Occasionally (several times per year)	44.9%	22
Rarely (once a year)	14.3%	7
Never	6.1%	3
<b>Total</b>		<b>49</b>

**Q30. How safe do you feel that your children are in the following situations?**

	<b>Very Safe</b>		<b>Somewhat Safe</b>		<b>Somewhat Unsafe</b>		<b>Very Unsafe</b>		<b>Total Responses</b>	<b>N/A</b>
	<b>Response Percent</b>	<b>Response Count</b>	<b>Response Percent</b>	<b>Response Count</b>	<b>Response Percent</b>	<b>Response Count</b>	<b>Response Percent</b>	<b>Response Count</b>		
Walking to/from school or bus stop	18.9%	7	27.0%	10	29.7%	11	24.3%	9	37	11
On the school bus	31.6%	12	44.7%	17	18.4%	7	5.3%	2	38	10
While at school	62.8%	27	30.2%	13	4.7%	2	2.3%	1	43	4
While at their before or after school care program	60.9%	14	34.8%	8	0.0%	0	4.3%	1	23	21
While at their caregivers	76.0%	19	16.0%	4	4.0%	1	4.0%	1	25	19

**Q31. Do your children participate in any organized after school programs (e.g. sports, dance, art, music, or other after school program)?**

	<b>Apartments</b>		<b>Neighborhood</b>	
	<b>Response Percent</b>	<b>Response Count</b>	<b>Response Percent</b>	<b>Response Count</b>
No	87.8%	43	70.3%	26
Yes (Please provide program name)	12.2%	6	29.7%	11
<b>Total</b>		<b>49</b>		<b>37</b>

**Responses (Apartments: note only 4 write-in responses received):** Soccer (2), Jiu Jitsu/Self-Defense (1), Art Sparks (1)

**Responses (Neighborhood):** Sports (3), Mentoring, Dance, Marching Band (2), Music (2), Salvation Army (1), Nature Club (1), SWAG (1), Math & Family Nights (1)

**Q32. Why don't your children participate in afterschool programs? (CHECK ALL THAT APPLY)**

	<b>Response Percent</b>	<b>Response Count</b>
I don't know what programs are available	32.6%	14
No reliable transportation to get to and from programs	23.3%	10
Program hours don't work with my schedule	16.3%	7
Programs cost too much	16.3%	7
Available programs don't address my child's interests	14.0%	6
I am concerned about gangs and/or neighborhood violence	9.3%	4
I have no need for or interest in activities for my children	2.3%	1
Other (specify reason)	9.3%	4
<b>Total</b>		<b>43</b>

**Other Responses:** Received forms but haven't signed up yet (1), Children are autistic (1), Not offered for their age group (2)

**Summit Lake Choice Neighborhoods**  
**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Summit Lake Choice Neighborhoods**  
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**Q33. What program(s) would your child(ren) be interested in? (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Summer program	59.6%	28	37.8%	14
Recreational or sports program	48.9%	23	29.7%	11
Arts/Performing arts/Music program	46.8%	22	43.2%	16
After school program	38.3%	18	43.2%	16
Tutoring	27.7%	13	16.2%	6
Life skills program (such as study habits, budgeting, computer literacy)	21.3%	10	21.6%	8
Leadership/mentoring program	12.8%	6	18.9%	7
Cyber safety (internet, social media, etc.)	10.6%	5	10.8%	4
Job training/employment program	8.5%	4	21.6%	8
College preparation	2.1%	1	8.1%	3
None	17.0%	8	13.5%	5
Other (please specify program)	0.0%	0	10.8%	4
<b>Total</b>		<b>47</b>		<b>37</b>
<b>No Response</b>		<b>2</b>		<b>0</b>

**Other Responses (Neighborhood):** Games, Swimming, Building Robots/Drones, Growing Mindz Mentoring Program

**Q34. Have any of your children been diagnosed with a special need (ex. learning disability, ADHD)?**

	Response Percent	Response Count
No, I do not have a child with a special need	72.6%	69
Yes, and he/she is receiving services to support that need	10.5%	10
Yes, but he/she is NOT receiving services to support that need	5.3%	5
Not sure	11.6%	11
Additional comments on type of disability or services needed or received:		3
<b>Answered</b>		<b>95</b>
<b>No Response</b>		<b>1</b>

**Other Responses:** Down Syndrome (1), need to have them tested (1), Think counselor says my child has ADHD (1)

**Summit Lake Choice Neighborhoods**  
**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**HEALTH & WELLNESS**

Q35. In general, how would you rate the health of your household?

**Apartments**

	Excellent		Good		Fair		Poor		Total in Household
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	
Adults in household	31.8%	49	41.6%	64	30.5%	47	9.1%	14	154
Children in household	60.2%	50	33.7%	28	4.8%	4	1.2%	1	83
							Total Responses		154
							No Response		4

**Neighborhood**

	Excellent		Good		Fair		Poor		Total in Household
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	
Adults in household	28.6%	54	45.5%	86	18.0%	34	7.9%	15	189
Children in household	45.8%	22	45.8%	22	8.3%	4	0.0%	0	48
							Total Responses		114
							No Response		26

Q36. Do you have health insurance?

	Yes		No		Total in Household	Don't Know
	Response Percent	Response Count	Response Percent	Response Count		
Adults in household	90.56%	163	9.44%	17	180	4
Children in household	95.70%	89	4.30%	4	93	2
			Total Responses		155	
			No Response		3	

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

**Q37. Where do you (and your children) usually go when you are sick or need health advice?**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
My Primary Care Doctor/Pediatrician/Specialist	59.9%	91	69.6%	78
Hospital Emergency Room at Summa Health Systems, Cleveland Clinic Akron General and/or Akron Children's Hospital	23.7%	36	25.0%	28
Non-Emergency Services from Hospital	9.2%	14	6.3%	7
AxessPointe	2.6%	4	13.4%	15
Another Urgent Care Center or Minute Clinic	2.0%	3	3.6%	4
Faithful Servants Urgent Care	0.7%	1	2.7%	3
Community Health Center	0.0%	0	6.3%	7
Open M Health Services	0.0%	0	2.7%	3
Not receiving health services	2.6%	4	12.5%	14
<b>Total</b>		<b>152</b>		<b>112</b>
<b>No Response</b>		<b>6</b>		<b>28</b>

Other Responses: Nurse hotline (1)

**Q38. In your household:**

	Yes		No		Total Responses	Skipped
	Response Percent	Response Count	Response Percent	Response Count		
Have your children been immunized?	81.5%	75	18.5%	17	92	57
Do your CHILDREN get annual medical check-ups?	97.9%	95	2.1%	2	97	51
Do YOU get annual medical check-ups?	87.9%	124	12.1%	17	141	7
Have you or your children been to the Emergency Room more than once in the past 12 months?	40.6%	54	59.4%	79	133	15
If you or a household member are currently pregnant, are you/they receiving prenatal care?	16.9%	11	83.1%	54	65	80
				<b>Total</b>	<b>155</b>	
				<b>No Response</b>	<b>3</b>	

**Q39. How do you rate the health care you receive?**

	Response Percent	Response Count
Excellent	43.1%	66
Good	41.8%	64
Fair	14.4%	22
Poor	0.7%	1
	<b>Total</b>	<b>153</b>
	<b>No Response</b>	<b>3</b>
	<b>Not Applicable - Do not receive health services</b>	<b>2</b>

**Summit Lake Choice Neighborhoods**

**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q40. What makes it hard for you to get quality health care? (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Lack of transportation	38.5%	20	8.9%	4
Long waiting room times	32.7%	17	17.8%	8
Waitlist for services/Too long to get an appointment	30.8%	16	24.4%	11
Finding doctors that accept my health plan	30.8%	16	24.4%	11
Cost of services	19.2%	10	55.6%	25
Offices are not open when I need them	13.5%	7	20.0%	9
I don't know where to get services	13.5%	7	6.7%	3
I don't trust the health care services available	5.8%	3	11.1%	5
Lack of health insurance	5.8%	3	13.3%	6
Language or cultural barriers	0.0%	0	2.2%	1
Other (specify challenge)	9.6%	5	2.2%	1
<b>Total</b>		<b>52</b>		<b>45</b>
<b>No Response</b>		<b>4</b>		<b>30</b>
<b>No Problems</b>		<b>102</b>		<b>65</b>

**Other Responses (Apartments):** Need specialty services for transgender people (1), Coronavirus (1), Childcare (1), Racism of doctors (1), Trusting the Government (1)

**Other Responses (Neighborhood):** Mobility issues - hard to get in and out of the house

**Q41. (Apartments Question) Does anyone in your household have the following health conditions?**

**If YES, are they being treated for that condition?**

	Apartments							
	ADULTS - N=161				CHILDREN - N=70			
	Have Condition		Being Treated		Have Condition		Being Treated	
	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Depression	36.0%	58	65.5%	38	2.9%	2	100.0%	2
Extreme stress or anxiety	34.8%	56	66.1%	37	4.3%	3	100.0%	3
Weight problem	26.7%	43	39.5%	17	5.8%	4	50.0%	2
High blood pressure or hypertension	26.1%	42	66.7%	28	2.9%	2	100.0%	2
Asthma	25.5%	41	80.5%	33	30.4%	21	66.7%	14
Diabetes	12.4%	20	90.0%	18	1.4%	1	100.0%	1
Heart disease	8.7%	14	71.4%	10	1.4%	1	100.0%	1
Cancer	6.8%	11	63.6%	7	1.4%	1	100.0%	1
Lead poisoning/elevated blood lead level	5.0%	8	50.0%	4	1.4%	1	100.0%	1
Addiction/Substance abuse	3.7%	6	100.0%	6	1.4%	1	100.0%	1
Other health condition (specify below)	5.6%	9	77.8%	7	2.9%	2	100.0%	2
No known health conditions	20.5%	33			26.1%	18		
							<b>Total Responses</b>	<b>136</b>
							<b>No Response</b>	<b>22</b>

**Other Responses (Apartments):** ADHD (2), Learning Disability (1), Blood Disorders (1), Fibromyalgia (1), Gender Dysphoria (1), Hearing Impairment (1), Strokes (1), Mental Health (1), Gout (1), Tendinitis (1), COPD (1), CHF (1), Migraines (1)



**Summit Lake Choice Neighborhoods**

**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q41. (Neighborhood Question) Does anyone in your household have the following health conditions? (CHECK ALL THAT APPLY)**

<b>Neighborhood</b>		
	<b>Response Percent</b>	<b>Response Count</b>
High blood pressure or hypertension	47.2%	51
Weight problem	33.3%	36
Asthma	29.6%	32
Depression	24.1%	26
Extreme stress or anxiety	21.3%	23
Diabetes	19.4%	21
Cancer	10.2%	11
Heart disease	7.4%	8
Addiction/Substance abuse	3.7%	4
Lead poisoning/elevated blood lead level	0.9%	1
Other health condition (specify below)	5.6%	6
No known health conditions	32.4%	35
<b>Total Responses</b>		<b>108</b>
<b>No Response</b>		<b>32</b>

**Other Responses (Neighborhood):** ADD, Multiple Sclerosis, Long COVID, Osteoarthritis, COPD, Celiac Disease, Myasthenia Gravis and Bell's Palsy

**Q42. If someone in your house is disabled, what services would help them with their day-to-day activities? (CHECK ALL THAT APPLY)**

	<b>Response Percent</b>	<b>Response Count</b>
Accessible housing unit	21.2%	14
Better transportation options	12.1%	8
Home visits from a social worker	12.1%	8
Mental health counseling	12.1%	8
Homemaker services (cleaning, laundry, meal prep)	9.1%	6
Access to treatments/medication	6.1%	4
In home health assistance (nursing, bathing, dressing)	6.1%	4
Back-up generator	4.5%	3
None	56.1%	37
Other (specify service)	4.5%	3
<b>Total</b>		<b>66</b>
<b>Not Applicable - No Disability</b>		<b>86</b>
<b>Skipped</b>		<b>6</b>

**Other Responses:** Elevator access to unit (1), Life Coach (1), Ramps for power chair/walker (1)

**Summit Lake Choice Neighborhoods**  
**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q43. What are the main health needs of your household currently? (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Eye care/Glasses	25.5%	38	43.1%	47
Weight loss assistance	20.8%	31	20.2%	22
Dental care/Orthodontics	18.8%	28	45.9%	50
Services to reduce stress, anxiety, depression	17.4%	26	18.3%	20
Physical fitness/exercise programs	14.1%	21	21.1%	23
Help with chronic health issues (e.g. asthma, diabetes, high blood pressure)	12.8%	19	25.7%	28
Primary health care	8.1%	12	13.8%	15
Stop smoking services	4.7%	7	8.3%	9
Pediatric care	3.4%	5	4.6%	5
Prenatal care	2.7%	4	2.8%	3
Getting health insurance	2.7%	4	4.6%	5
Substance abuse treatment	0.7%	1	1.8%	2
None	49.7%	74	32.1%	35
Other (specify need)	1.3%	2	0.0%	0
<b>Answered</b>		<b>149</b>		<b>109</b>
<b>No Response</b>		<b>5</b>		<b>27</b>
<b>Don't Know</b>		<b>4</b>		<b>4</b>

**Other Responses (Apartments):** Program to help with medically fragile children (1), Obtaining disability (1)

**Q44. On average, how many days a week do you exercise for 30 minutes or longer (e.g., walking, biking, playing sports, gardening)?**

	ADULTS - N=151		CHILDREN - N=72	
	Response Percent	Response Count	Response Percent	Response Count
Every Day (7 days/week)	16.1%	26	47.5%	29
5-6 days/week	6.8%	11	11.5%	7
3-4 days/week	17.4%	28	14.8%	9
1-2 days/week	31.1%	50	16.4%	10
Never	22.4%	36	27.9%	17
		<b>Total Responses</b>		<b>150</b>
		<b>No Response</b>		<b>8</b>

**Summit Lake Choice Neighborhoods**  
**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q45. What keeps you and your family from being physically active? (CHECK ALL THAT APPLY)**

	Response Percent	Response Count
Too tired	25.7%	39
Health conditions (e.g. asthma)	17.1%	26
I don't have time	14.5%	22
Neighborhood is not safe for me/my children	11.2%	17
It is too expensive to join a gym/enroll in a fitness program	10.5%	16
Physical disability	9.2%	14
I need information on how to exercise and be healthy	7.2%	11
Parks/playgrounds in the neighborhood are in poor condition	5.9%	9
Gym/indoor recreational facilities in the neighborhood are in poor condition	3.3%	5
There is nowhere to walk or exercise in my neighborhood	2.6%	4
Nothing – I am as active as I want to be	44.1%	67
Other (specify challenge)	1.3%	2
<b>Total</b>		<b>152</b>
<b>No Response</b>		<b>6</b>

**Other Responses:** Lack of motivation (1), taking care of a baby (1)

**Q46. During the past week, how many times did you eat fruits and/or vegetables?**

	SELF - N=152		CHILDREN - N=83	
	Response Percent	Response Count	Response Percent	Response Count
Never	5.3%	8	3.6%	3
Once most days	22.4%	34	16.9%	14
Once every day	<b>28.3%</b>	<b>43</b>	<b>24.1%</b>	<b>20</b>
2 times/day	18.4%	28	15.7%	13
3-4 times/day	17.1%	26	<b>24.1%</b>	<b>20</b>
5+ times/day	8.6%	13	15.7%	13
			<b>Total</b>	<b>152</b>
			<b>No Response</b>	<b>6</b>

**Q47. If you are not eating as many fruits and vegetables as you would like, what are the reasons? (CHECK ALL THAT APPLY)**

	Response Percent	Response Count
Fruits and vegetables in local stores are of low quality	12.2%	18
Cost of fruits and vegetables	11.5%	17
Do not like fruits and vegetables	2.7%	4
They are not available in local stores, markets, or stands	1.4%	2
Do not know how to prepare fruits/vegetables	1.4%	2
No specific reason	73.0%	108
Other (Specify reason)	2.0%	3
<b>Total</b>		<b>148</b>
<b>No Response</b>		<b>10</b>

**Other Responses:** Children are picky eaters (1), Not able to shop weekly for fresh fruits & vegetables (1), GMO food isn't good (1)

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

#### Q48. Where do you do most of your grocery shopping?

Note: Hard copy surveys frequently had multiple responses

	Response Percent	Response Count
Save a Lot	36.4%	56
Acme	24.7%	38
Walmart	22.7%	35
Giant Eagle	17.5%	27
Aldi	16.2%	25
Dave's Super Market	7.1%	11
Dollar Tree	5.8%	9
Corner/Convenience store	3.9%	6
Gas station	3.2%	5
Food Bank / Churches	2.6%	4
Target	3.2%	5
Farmer's Markets	1.9%	3
Drug Store/Pharmacy (e.g., Rite Aid, CVS)	1.3%	2
Specialty market	0.6%	1
Other (specify store):	2.6%	4
<b>Total</b>		<b>154</b>
<b>No Response</b>		<b>4</b>

**Other Responses:** Marc's (3), Sam's Club (1)

#### COVID-19

#### Q49. How has COVID-19 impacted you and your household? (CHECK ALL THAT APPLY)

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
I and/or a family member lost a job due to COVID-19	24.8%	37	26.0%	26
I have felt very isolated and lonely due to COVID-19	20.1%	30	15.0%	15
I am behind on my utility payments (water, gas, electric) due to COVID-19	18.8%	28	10.0%	10
My children went to 100% virtual schooling or hybrid learning (half in-person/half virtual)	17.4%	26	21.0%	21
I am concerned about my/a family member's mental health due to COVID-19	16.1%	24	10.0%	10
I have lost someone close to me due to COVID-19	11.4%	17	19.0%	19
I and/or a family member had to change jobs/professions due to COVID-19	7.4%	11	11.0%	11
I am behind on my rent/mortgage due to COVID-19	7.4%	11	7.0%	7
I lost childcare for my children ages 0-5	6.0%	9	3.0%	3
My family and I have regularly not had enough to eat due to COVID-19	4.7%	7	2.0%	2
I have not been impacted by COVID-19	36.2%	54	35.0%	35
Other (specify impact)	4.0%	6	1.0%	1
<b>Total</b>		<b>149</b>		<b>100</b>
<b>No Response</b>		<b>9</b>		<b>140</b>

**Other Responses (Apartments):** Lost work hours because of getting COVID (1), Hours were cut (1), Spending more on children needs (1), Received less health care (2), made me dislike other people (1)

**Summit Lake Choice Neighborhoods**  
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**Other Responses (Neighborhood):** Case manager communication

**HOUSING AND RELOCATION**

**Q50. What are the top FIVE improvements that you want to see at Summit Lake Apartments?**

	<b>Response Percent</b>	<b>Response Count</b>
Features like front porches, balconies, outdoor lighting, or fences	66.2%	100
Apartment features that are good for the environment (e.g. solar panels, energy efficient lights)	37.1%	56
More parking	36.4%	55
More recreational areas (walking/biking paths, sports courts, playgrounds, exercise room)	34.4%	52
Apartments that are affordable at different income levels	25.8%	39
More trees, bushes, grass, and flower/outdoor space	23.2%	35
Apartments specifically for seniors	18.5%	28
More indoor community space (e.g. community room, community center)	15.2%	23
Public art (e.g. murals and sculptures)	14.6%	22
Taller buildings (4 stories tall or more with an elevator)	11.9%	18
Smaller buildings (3 stories or less)	6.0%	9
Other (please specify)	23.4%	37
<b>Total</b>		<b>151</b>
<b>No Response</b>		<b>7</b>

**Other Responses (Apartments):**

- A place to work on our vehicles, and for security or police to actually ticket people who park in spots that aren't spots
- Air conditioning (3)
- Assigned parking
- Attractive buildings with a nice design
- Better apartments with a better maintenance team - these apartments have mold
- Better lighting in units
- Bigger apartments (4)
- Carpet (4)
- Everything on the list (2)
- Fixing things that need to be fixed and really fixing them
- Inside of units needs major repairs
- More privacy, no shared porches
- More washers and dryers I don't have one and it's kind of a hassle to go to the public washing place they have without a car or something
- New cabinets New everything
- No more mice in the apartments!
- Place to put my grill and to sit without noise
- Place we can bbq in the back
- Preservation of wildlife around the lake
- Ranch home, 2 BR, dining room, basement
- Rebuild these old houses
- Security to maintain the safety and behavior of children and adults especially 2pm-11pm
- Stronger action taken against those who break the law or have multiple police visits.
- The lake being clean
- Trash clean up (3)

**Summit Lake Choice Neighborhoods**  
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Updated appliances  
Washer and dryer hookups/personal washer and dryer (4)

**Q51. If you had to move temporarily to allow for Summit Lake Apartments to be improved, where would you want to go?**  
**NOTE: Your answer to this question is not a commitment by you. This question is for informational purposes only.**

	<b>Response Percent</b>	<b>Response Count</b>
Move into a unit with a Section 8 voucher elsewhere in Akron	38.6%	59
Move into a unit with a Section 8 voucher in the Summit Lake neighborhood	15.0%	23
Move into a unit with a Section 8 voucher outside of Akron	7.2%	11
Move into another AMHA family public housing site	7.8%	12
Move into an AMHA elderly/disabled public housing site	3.3%	5
I need more information before I can answer	28.1%	43
<b>Total</b>		<b>153</b>
<b>No Response</b>		<b>5</b>

**Preferred AMHA site:**

- Bon Sue
- Pinewood or Maplewood (2)
- Cuyahoga Falls (2)
- Dorothy Jackson Apartments
- Edgewood Apartments
- Edgewood Housing or multiple floor building there
- Portage Lakes
- Rhoulac Circle
- Saxon Village Joy Park
- Senior housing outside of Akron - Barberton Alpeter
- Single family home elsewhere in Akron
- Single Family Housing
- Summit Lake Apartments
- Depends if I have to take everything with me or not .
- I don't have anywhere to go

**Q52. If Summit Lake Apartments is improved, would you be interested in returning to a new and improved unit?**  
**NOTE: Your answer to this question is not a commitment by you. This question is for informational purposes only.**

	<b>Response Percent</b>	<b>Response Count</b>
Yes, I would like to return to a new unit at Summit Lake Apartments	51.6%	79
No, I would not like to return to Summit Lake Apartments	15.0%	23
I need more information before I can answer	33.3%	51
<b>Total</b>		<b>153</b>
<b>No Response</b>		<b>5</b>

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

**Q53. Are you interested in purchasing a home or condominium in the future?**

	Response Percent	Response Count
Very interested	54.6%	83
Somewhat interested	23.0%	35
Not interested	22.4%	34
<b>Total</b>		<b>152</b>
<b>No Response</b>		<b>6</b>

#### COMMUNITY INVOLVEMENT

**Q54. Are you involved with the following associations/organizations in the community? (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
Summit Lake Apartments Resident Meetings	17.6%	27	9.3%	11
Church group/faith-based organization (specify below)	7.2%	11	19.5%	23
Summit Lake Neighborhood Association	3.9%	6	15.3%	18
Parent Teacher Association (PTA) at your child's school	3.3%	5	7.6%	9
Neighborhood Watch	2.6%	4	8.5%	10
Exercise group	1.3%	2	5.9%	7
Summit Lake Community Council	1.3%	2	16.9%	20
Summit Lake Community Development Corporation (CDC)	1.3%	2	16.1%	19
Senior or Social Club	0.0%	0	5.9%	7
None	76.5%	117	47.5%	56
Specify church name and/or other organization		7		24
<b>Total</b>		<b>153</b>		<b>118</b>
<b>No Response</b>		<b>5</b>		<b>22</b>

**Other Responses (Apartments):** Let's Grow Akron (2), New Trinity Missionary Baptist Church (2), Jobs Plus (1), First Glance (1), Summit Lake Community Center lunches (1), Bondage Breakers (1)

**Other Responses (Neighborhood):** Let's Grow Akron, Catholic Worker (3), The Church Akron, Front Porch Fellowship (4), South Street Ministries (3), Akron Civic Commons, Connect Church, Tower of Prayer, Build Akron, Summit Lake Build Corps, OPEN M, Summit Metro Parks, Community Friends Church

*I have been trying in get involved with the CDC and have been given excuses why I can't right now. And i also want to be a part of other groups but get information after the fact, therefore, I assumed I'm not wanted, but I'm a newcomer and have only been here for five years.*

**Summit Lake Choice Neighborhoods**  
**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q55. How do you get information about what is happening in the neighborhood? (CHECK ALL THAT APPLY)**

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
AMHA meetings/newsletters/fliers	57.5%	88	7.8%	8
Word of mouth (family/friends/neighbors)	28.8%	44	56.3%	58
Internet/e-mail	20.3%	31	28.2%	29
Facebook	19.0%	29	56.3%	58
TV	18.3%	28	30.1%	31
Bulletin Board in front of the Community Center	14.4%	22	13.6%	14
Text Messages from an organization/group	13.7%	21	21.4%	22
Summit Lake Community Council	11.1%	17	15.5%	16
Newspaper	9.8%	15	16.5%	17
Next Door	9.2%	14	13.6%	14
Radio	7.8%	12	18.4%	19
Instagram	1.3%	2	3.9%	4
Twitter	1.3%	2	8.7%	9
None	12.4%	19	3.9%	4
Other source (please specify)	2.6%	4	1.0%	1
<b>Total</b>		<b>153</b>		<b>103</b>
<b>No Response</b>		<b>5</b>		<b>37</b>

**Other Responses (Apartments):** YouTube (1), Laundry house (1), Mail (1), Through work (1)

**Other Responses (Neighborhood):** Community Connector with over 25 years experience on where to locate the resources in summit County



**Summit Lake Choice Neighborhoods**  
**Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022**

**Q56. What is your preferred way to get information about what is happening in the community?**

*Note: Hard copy surveys frequently had multiple responses*

	Apartments		Neighborhood	
	Response Percent	Response Count	Response Percent	Response Count
AMHA meetings/newsletters/fliers	36.6%	56	2.0%	2
Internet/e-mail	17.6%	27	10.9%	11
Text Messages from an organization/group	15.7%	24	3.0%	3
TV	12.4%	19	5.9%	6
Facebook	11.1%	17	33.7%	34
Word of mouth (family/friends/neighbors)	9.8%	15	20.8%	21
Summit Lake Community Council	6.5%	10	3.0%	3
Radio	5.2%	8	0.0%	0
Newspaper	4.6%	7	5.9%	6
Next Door	3.9%	6	4.0%	4
Bulletin Board in front of the Community Center	3.3%	5	2.0%	2
Instagram	0.7%	1	0.0%	0
Twitter	0.0%	0	1.0%	1
None	5.9%	9	4.0%	4
Other source (please specify)	1.3%	2	1.0%	1
<b>Total</b>		<b>153</b>		<b>101</b>
<b>No Response</b>		<b>5</b>		<b>39</b>

**Other Response (Apartments):** Laundry house (1), Mail (1)

**Other Response (Neighborhood):** Mail

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

#### PARTING THOUGHTS

##### Q57. What is the one thing you like and one thing you dislike the MOST about the neighborhood?

###### What I like MOST (Apartments):

A lot of children  
Able to let kids go fishing and ride on the canal path  
Activities for children  
Affordable housing (5)  
At times its peaceful  
Basketball court and parks  
Being next to the water (7)  
Children friendly (2)  
Close to family  
Close to child's school  
Closer to friends  
Close to my job  
Close to playgrounds for my son  
Crafts  
Different type of parks  
Ease of access to shopping of all kinds.  
Ecosystem and wildlife  
Enough space for family to live  
Everything  
For me, I have to use public transportation, I have a place to live  
Friendly neighbors. A roof over my head.  
Grocery store around the area  
Has a park  
Having somewhere to call home  
How quiet it is (5)  
How quiet it is during the day  
I know people in the area  
I like getting fliers  
I like how the little store is right there  
I like my apartment (3)  
I like the ability to get to the Reach Center  
I like the location on the lake and activities. It is convenient to family, doctors and pantries.  
I like the scenery and some of my neighbors  
I like the wide open spaces of the neighborhood  
I'm unbothered  
I'm close to the office  
Is quiet and how they keep it clean  
It's quiet at night  
Lake (5)  
Lake and the towpath (3)  
Laundry convenience  
Less crime than where I'm from

###### What I dislike MOST (Apartments):

4th of July fireworks last a whole month  
Abandoned houses  
Neighbors who let their dogs run around  
All the gun shots (8)  
Always someone shooting ,trash everywhere, kids can't just play cause it's not safe  
Apartment is too small (3)  
Apartment maintenance  
Apartments  
Apartments are connected  
Mice in the homes  
Not enough restaurants  
Apartments are old and outdated (4)  
Bad kids  
Consistent glass and trash all over the parking lot, abandoned cars  
Crime (13)  
Crime and trash  
Crime at night  
Crime, people who don't care about where we live  
Crime, shootings  
Crime, super small apartment, not enough parking  
Disruptive neighborhood i.e music, gun violence  
Ducks  
Everything  
Frogs  
Geese  
Hearing my neighbors arguing and slamming doors  
How loud it is at night  
I don't know anyone  
I live in front of a dumpster  
I would like a closer gym, we don't have one.  
Kids playing on playground after dark  
Lack of parking spaces (4)  
Loud blasting music in the AM from cars  
Loud people  
Neighbors get drunk and are noisy  
Neighbors that have no respect for anyone (6)  
Neighbors under a family unit  
No laundry hook up  
No personal space outside for my family (2)  
No pool for the kids  
No window in the bath  
Noise and not enough parking in my lot

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

More things to do with kids, events, and programs, more social here  
My kids get along with everyone  
My neighbors (13)  
My neighbors and the lake tremendously  
Nearness of a park  
Neighborhood stay clean  
Nice family (2)  
Not in Cleveland  
Not far from my appointments  
Not too bad on crime  
Not too much going on down here .  
Out back view  
Outside is kept clean  
Park and lake  
Parks (2)  
Peaceful (2)  
Playground. Close to family .  
Playgrounds and trails for my children  
Quiet for the most part (3)  
Quiet, nice, clean  
That the apartments are not stacked above each other (2)  
The apartments are on the bus line (3)  
The building set up I live in (5)  
The families  
The farmers market  
The help  
The light  
The location near the lake and trail.  
The natural environment  
The neighborhood is looking more and more like a neighborhood  
The office people are polite (2)  
The parks  
The Reach Center  
The trail (6)  
They are friendly  
View of the lake and the trails

#### **What I like MOST (Neighborhood):**

Affordable (8)  
Close to family (6)  
Close to the expressway  
Familiarity  
I have lived here since 1948 - Its HOME  
It is improving  
Living by the lake and Towpath Trail  
Location (7)

Not enough lights (2)  
Not enough space for garbage or parking (#)  
Not having enough play areas for the kids  
**Nothing (10)**  
Parents not watching their children (3)  
People don't appreciate the wildlife  
People living here who are rude, being loud, breaking glass and stuff of that nature.  
Poor lighting  
Repair of the gutters  
Rodents  
Shooting, fighting, paper in yard, trash, rats  
Terrible area  
The crime (lifestyles) and loud music at all hours day and night.  
The danger and also the neglect of the units  
The environment of people lack common sense  
The gun shots at night  
The lack of quiet during the night hours, gun violence, fighting, and trash/littering.  
The large bushes outside my building always has spiders  
The mean kids  
The noise when you just want quiet, partying after midnight (neighbors)  
The steps!  
The traffic  
The trash (11)  
The way I've been treated here  
The way people disrespect our area and condition of the parks for the children  
There is a lot of crime and shootings here, its very unsafe!!!  
Snow build up makes it difficult to take trash to the dumpster  
They need to help families that need help  
Trash in parking lot and dumpster  
Trash in parks  
Vacant lots, not enough lighting, drug trafficking and gangs in nearby areas  
Weekends are horrible (people partying, no parking, trash everywhere, loud)  
When its a lot of unnecessary drama  
Youth violence

#### **What I dislike MOST (Neighborhood):**

Abandoned homes (9)  
Bad neighbors (7)  
Community is going downward  
Crime (16)  
Everything  
Insular Community  
Lack of communication (2)  
Lack of community  
Lack of schools  
Lack of things to do (2)

## Summit Lake Choice Neighborhoods

### Summit Lake Apartments Resident Survey and Summit Lake Neighborhood Survey Results - March 2022

Lots of kids (3)  
My neighbors (22)  
Quiet (5)  
Save A Lot (1)  
Scenery (2)  
School options (1)  
The lake (10)  
The parks (1)  
The people, the lake - the spirit - far too many things i like to say just one. history location  
Towpath Trail (2)  
Transportation (2)

No fishing  
No stores (2)  
No true walking path around the lake on the westside  
Noise  
Not enough amenities  
Number of registered pedophiles (2)  
Poor lighting  
Pot holes  
Poverty (2)  
Properties not maintained (5)  
Property owners who don't live in the neighborhood (2)  
Speeding cars (2)  
Trash (9)  
Vacant lots (3)

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#### Q58. Do you have any questions about the City's Land Use or AMHA's Choice Neighborhoods planning efforts?

##### **Responses (Apartments):**

Are they planning to fix up the apartments better?  
Bad foundation  
How can I continue to be involved?  
I asked questions and gave my suggestions during the neighborhood walk on 5/27/21  
I need help or information into getting my section 8  
I see too much trash on a lot of the AMHA parking lots and dumpsters  
I'd like to learn more about this and if possible, see if I can be a homeowner very soon  
Make more kid friendly, little kids too  
More about the landscape info/follow up. Knowing what the plan is in general.  
Not sure - hope to understand more  
What is it?  
What is next?  
What is the City's Land Use? What is AMHA's Choice Neighborhood planning efforts?  
When are they rebuilding Summit Lake Apartments and where will we be placed when they do?  
When will this be done and will you move us somewhere that is not safe?  
When will it begin?

##### **Responses (Neighborhood):**

What is being done to make housing safe (no lead) and affordable to crack down on slumlords or big companies buying up houses + charging residents too much?  
Will you address red lining?  
How could I obtain another empty lot to put a small play area for the children in the area closer to Princeton / Kenyon St.?  
Will you leave the west side of the lake alone?  
What is happening with the clean up and tree removal along Summit Lake Blvd?  
"NYC" Summer jobs for youth are needed  
Yes. What can be done to include the surrounding neighborhood?  
How we're going to move forward with the rehab of this community  
Leave the west side of Summit Lake alone. Thanks for your consideration.  
Is anyone doing anything about how the banks have redlined this area and made it impossible for our neighbors to get mortgages?  
New housing development efforts in the future  
We need jobs and more stores to shop over here  
Oh. I hope the price of the house will be reduced. Because I'm afraid I can't afford a house for my children  
Are you considering Community Solar? Tree planting? Working with Alpha Phi Alpha Homes on the former Lincoln School property to add mixed use buildings?  
When can we apply to buy vacant lots next to our homes? We would like to purchase one and develop it.  
A real walking path along the lake on the west side. Yes the streets are walkable when you are not being attacked by loose dogs. A dog park near the baseball field.  
The paramount importance of working together for the improvement of this valuable resource - it is our public legacy - the lake needs to be treated as the precious resource it is. Maintain affordability of housing in this

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#### Q59. Is there any other information you would like to share?

##### **Responses (Apartments):**

Apartments should be mold free and have carpet and there should be no basement level apartments I'm in one now and it's horrible it I enjoy living in the Summit Lake Apartments  
I feel many residents need counseling or help with their children. Depression is hitting hard here.  
I like it here, its been a blessing. I'd also like to move on up in life.  
It would be nice to see more flowers and plant's on the properties  
Keep up the great work  
Kids need a yard  
Make it more family and kid like, add cameras, more parking, garbage space, activities and bigger apartments  
People not talking about their trouble  
Thank you for letting me be a resident  
The bus stops are unsafe! The grass is 4-5 feet high and NO lighting for safety. I try to make my home welcoming, happy, clean,  
The cement floors are awful.  
There is a mice problem in these apartments and it is driving me crazy  
There a mouse and roach problem but we can't have pets unless we pay and y'all made us give up our dog because the kind it was but the people in the next complex got one  
Units need to be updated badly  
Want more spacious apartment, I like my neighbors  
Wish there was a better way to get information delivered to me  
Would like more flowers outside of apartment. staff said it would be too much work.

##### **Responses (Neighborhood):**

Kids need more playgrounds, basketball courts, etc.We need more trash cans.Too many speeding vehicles down Princeton St. Where's our speed bump??  
It is calm, quiet and safe on the west side of the lake. This is a neighborhood, not a park. Please leave it that way. Thank you.  
Please place a stop sign on Edison and Long St.  
More safe needs to around the lake. Sharing information and bring community together.  
Have community gardens in vacant lots  
Why is community center closed on weekends  
Leave Summit Lake ALONE!  
Although I don't live in the developments, I would like to see all of the trash picked up in every area daily. The trash takes away the beauty for me and I think that have large trash bins on the end of every driveway and corner may help.  
I do not think adding more Amha housing will help make summit lake a safer neighborhood  
I don't want this area to gentrify and make it difficult for working class families to stay here.  
I would like to see some of the empty lits used for crafts or day camps  
Make more jobs and shopping like on state road area fairlawn eatery more choices  
Oh. I hope the price of the house will be reduced. Because I have children. I'm afraid I can't afford it.  
Think climate improvement & social justice in all decisions. Check out what Cleveland is doing.  
I absolutely love that this neighborhood is getting better and the city and these organizations are trying to better the community. This neighborhood has potential to be great  
Need more improvements on homes, less trash in yards  
Summit Lake has so much potential. However, we would like to work with the City of Akron and other key stakeholders to avoid the negative aspects of gentrification as Summit Lake transitions to a mixed income neighborhood.  
Please fix the sidewalks to improve safety for the children  
Seniors and Gap folks should not to be overlooked. They have home repair needs and are afraid of being ripped off. They do their best to get their properties looking its best  
Would the current homeowners get financial help on new housing or rebuilding their current homes?  
Strengthen opportunites for people to become homeowners. Need to crack down on property tax delinquents who operate as landlords here - there are many out of state